# BRIDGING GAPS

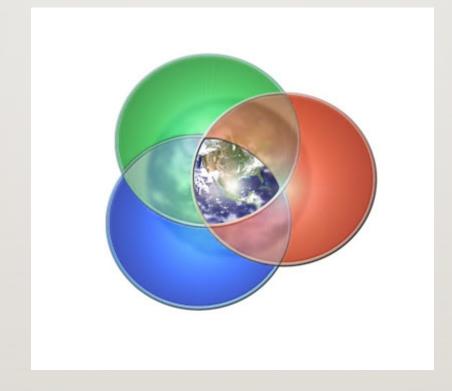
### **NICE MEETING YOU!**

- Mark Bertrand
- Senior lecturer @ Zuyd University
- Member of lectureship 'Entrepreneurship & Innovation'
- Proud member of the 'SLIMhuis' (SMART house)



# SLIMHUIS (SMARTHOUSE)

Samen
Leren van en met elkaar
Innovatief
Maatschappelijk



Together
Learning
Innovation
Social aware

#### WHO KNOWS?

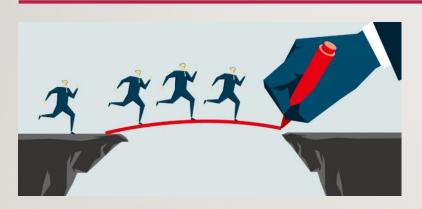
- Pizzas delivered by drones
- MD calling you to provide from getting ill instead of you calling him when you are feeling ill
- What's the next big thing regarding Social Media?
- What kind of skills are needed tomorrow?
  - Educational
  - Business wise
  - Governmental

# **BRIDGING GAPS**

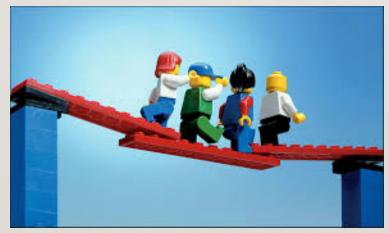




# **REAL LIFE**









### AND MAYBE.....



# WHAT GAPS?

Last mile manager

Product, price, promotion, place

Reverse logistic specialist

versus

Cross channeling

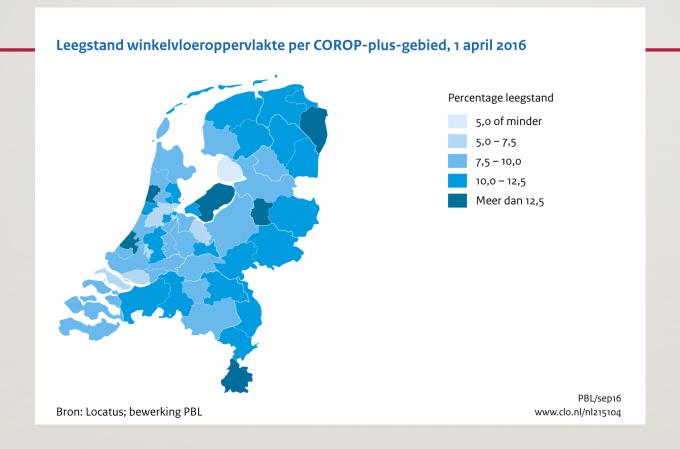
Psychographic analist

**DESTEP** 

VR/AR-converter

Five Forces by Michael Porter

# WHAT GAPS?



# WHAT GAPS?

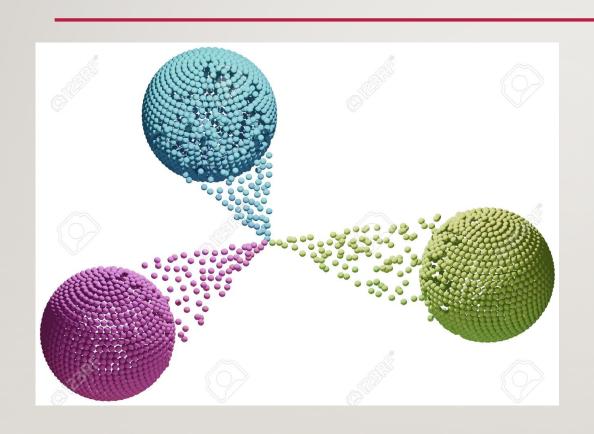


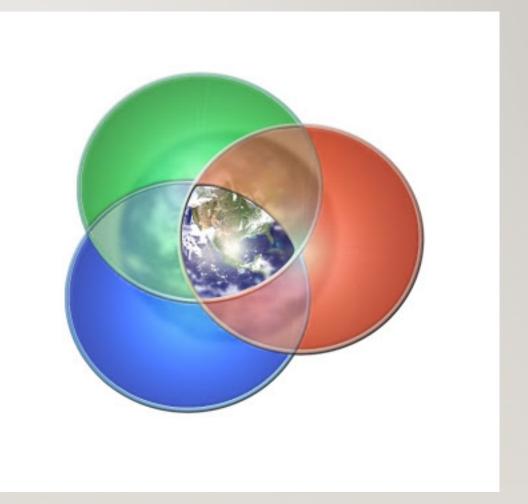






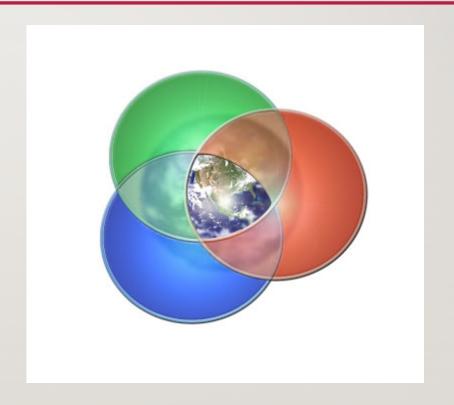
# **MERGING**





# CHALLENGES SLIMHUIS / SMARTHOUSE

- Common grounds
- Language
- Goals
- Position
- Funding
- Not another 'portal'



#### **ACHIEVEMENTS**

- 24 dedicated (key)partners
- Most advanced SME-front office in Limburg due to the Triple Helix commitment
- Partner of Brightlands and Limburg Economic Development (economic network organizations)
- Three lectureships dedicated to SLIMhuis (750h of research muscles)

### **ACHIEVEMENTS**

- Workshops
- Housing (you can 'touch' us)
- Connector between businesses (mostly SME's), (local) government and education
- YEZ-award
- Research muscles

• → closing GAPS!

# **EXPERIENCES**

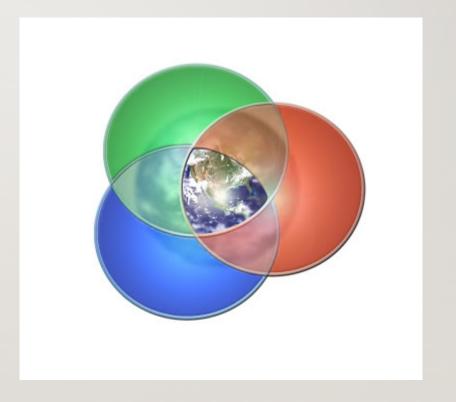
- 'I can not find you'
- Demand versus supply → big gap
- Reverse the approach

# **GOLDEN CIRCLE**



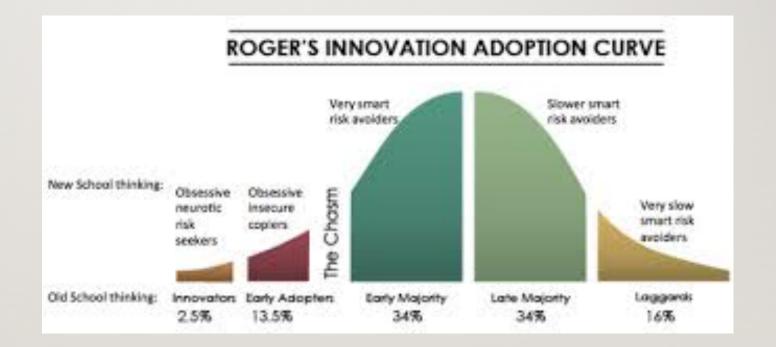
### **DEFINING COMMON GROUNDS**





# STEPS TO TAKE

- Many!
- Tipping point



# **THANK YOU**

• www.slimondernemen.eu